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September 13, 1999

RECEIVED

SEP 13 1999

Ms. Magalie Roman Salas  
Secretary  
Federal Communications Commission  
Washington, D.C. 20554

FEDERAL COMMUNICATIONS COMMISSION  
OFFICE OF THE SECRETARY

Re: *CC Docket No. 88-2, Phase I; Installation and Maintenance  
Non-Discrimination Reports*

Dear Ms. Salas:

Pursuant to the BOC ONA Amendment Order and BOC ONA Reconsideration Order in CC Docket No. 88-2, Phase I, attached are an original and two (2) copies of the Payphone Service Providers installation and maintenance non-discrimination reports for Pacific Bell and Nevada Bell for the first and second calendar quarters of 1999.

Should you have any questions regarding this data, please feel free to call me at the number listed above.

Sincerely,

Attachments

No. of Copies rec'd 041  
List ABCDE

PACIFIC BELL PUBLIC COMMUNICATIONS

FCC CEI PAYPHONE SERVICES QUARTERLY REPORT Provisioning/Installation Activity

Report Period: January 1 through March 31, 1999

<u>Service</u>	<u>Orders</u>	<u>MA*</u>	<u>MA%</u>
Payphone Service	2,524	73	2.89%
Answer Supervision	0	N/A	N/A
Total	2524	73	2.89%

\*MA: Missed appointments due to Company reasons.

PACIFIC BELL ALL CUSTOMER (Less Pacific Bell Payphone Services "Public Communications")  
FCC CEI PAYPHONE SERVICES QUARTERLY REPORT Provisioning/Installation Activity  
Report Period: January 1 through March 31, 1999

<u>Service</u>	<u>Orders</u>	<u>MA*</u>	<u>MA%</u>
<b>Payphone Service</b>	11,867	130	1.10%
<b>Answer Supervision</b>	0	N/A	N/A
 <b>Total</b>	 11,867	 130	 1.10%

\*MA: Missed appointments due to Company reasons.

NEVADA BELL PUBLIC COMMUNICATIONS

FCC CEI PAYPHONE SERVICES QUARTERLY REPORT Provisioning/Installation Activity

Report Period: January 1 through March 31, 1999

<u>Service</u>	<u>Orders</u>	<u>MA*</u>	<u>MA%</u>
Basic Payphone	30	N/A	N/A
Inmate Service		N/A	N/A
Coin		N/A	N/A
Charge-a-Call		N/A	N/A
Copt Enhanced		N/A	N/A
 Total	 30	 N/A	 N/A

\*MA: Missed appointments due to Company reasons. Due to system difficulties, this information was not available for this time period.

NEVADA BELL ALL CUSTOMER (Less Nevada Bell Payphone Services "Public Communications")  
FCC CEI PAYPHONE SERVICES QUARTERLY REPORT Provisioning/Installation Activity  
Report Period: January 1 through March 31, 1999

<b><u>Service</u></b>	<b><u>Orders</u></b>	<b><u>MA*</u></b>	<b><u>MA%</u></b>
<b>Basic Payphone</b>	69	N/A	N/A
<b>Inmate Service</b>		N/A	N/A
<b>Coin</b>		N/A	N/A
<b>Charge-a-Call</b>		N/A	N/A
<b>Copt Enhanced</b>	21	N/A	N/A
<b>Total</b>	90	N/A	N/A

\*MA: Missed appointments due to Company reasons. Due to system difficulties, this information was not available for this time period.

PACIFIC BELL PUBLIC COMMUNICATIONS

FCC CEI PAYPHONE SERVICES QUARTERLY REPORT Provisioning/Installation Activity

Report Period: April 1 through June 30, 1999

<u>Service</u>	<u>Orders</u>	<u>MA*</u>	<u>MA%</u>
<b>Payphone Service</b>	5,518	104	1.88%
<b>Answer Supervision</b>	0	N/A	N/A
<b>Total</b>	5,518	104	1.88%

\*MA: Missed appointments due to Company reasons.

PACIFIC BELL ALL CUSTOMER (Less Pacific Bell Payphone Services "Public Communications")  
FCC CEI PAYPHONE SERVICES QUARTERLY REPORT Provisioning/Installation Activity  
Report Period: April 1 through June 30, 1999

<u>Service</u>	<u>Orders</u>	<u>MA*</u>	<u>MA%</u>
Payphone Service	14,785	136	0.92%
Answer Supervision	0	N/A	N/A
 Total	 14,785	 136	 0.92%

\*MA: Missed appointments due to Company reasons.

NEVADA BELL PUBLIC COMMUNICATIONS

FCC CEI PAYPHONE SERVICES QUARTERLY REPORT Provisioning/Installation Activity

Report Period: April 1 through June 30, 1999

<u>Service</u>	<u>Orders</u>	<u>MA*</u>	<u>MA%</u>
Basic Payphone	51	N/A	N/A
Inmate Service	0	N/A	N/A
Coin	0	N/A	N/A
Charge-a-Call	0	N/A	N/A
Copt Enhanced	14	N/A	N/A
 Total	 65	 N/A	 N/A

\*MA: Missed appointments due to Company reasons. Due to system difficulties, this information was not available for this time period.



NEVADA BELL ALL CUSTOMER (Less Nevada Bell Payphone Services "Public Communications")  
FCC CEI PAYPHONE SERVICES QUARTERLY REPORT Provisioning/Installation Activity  
Report Period: April 1 through June 30, 1999

<u>Service</u>	<u>Orders</u>	<u>MA*</u>	<u>MA%</u>
Basic Payphone	24	N/A	N/A
Inmate Service	0	N/A	N/A
Coin	0	N/A	N/A
Charge-a-Call	0	N/A	N/A
Copt Enhanced	0	N/A	N/A
 Total	 24	 N/A	 N/A

\*MA: Missed appointments due to Company reasons. Due to system difficulties, this information was not available for this time period.

PACIFIC BELL PUBLIC COMMUNICATIONS

FCC CEI PAYPHONE SERVICES QUARTERLY REPORT Maintenance/Repair

Report Period: January 1 through March 31, 1999

<u>Service</u>	<u>Reports</u>	<u>MA*</u>	<u>MA%</u>	<u>Hours**</u>
Basic Payphone	0	0		
Inmate Service	340	33	9.71%	8.23
Coin	14575	820	5.63%	4.40
Charge-a-Call	78	1	1.28%	8.22
Answer Supervision	0	0		

\*MA: Missed appointments due to Company reasons.

\*\*Average "Receipt to Clear" time, in hours and minutes, of trouble reports received for the service

PACIFIC BELL ALL CUSTOMER (Less Pacific Bell Payphone Services "Public Communications")  
FCC CEI PAYPHONE SERVICES QUARTERLY REPORT Maintenance/Repair  
Report Period: January 1 through March 31, 1999

<u>Service</u>	<u>Reports</u>	<u>MA*</u>	<u>MA%</u>	<u>Hours**</u>
Basic Payphone	2,067	297	14.37%	6.07
Inmate Service	2	0	0.00%	0.00
Coin	122	13	10.66%	3.13
Charge-a-Call	40	1	2.50%	4.15
Answer supervision	0	0		

\*MA: Missed appointments due to Company reasons.

\*\*Average "Receipt to Clear" time, in hours and minutes, of trouble reports received for the service

NEVADA BELL PUBLIC COMMUNICATIONS

FCC CEI PAYPHONE SERVICES QUARTERLY REPORT Maintenance/Repair

Report Period: January 1 through March 31, 1999

<u>Service</u>	<u>Reports</u>	<u>MA*</u>	<u>MA%</u>	<u>Hours**</u>
Basic Payphone	26	2	7.69%	10.38
Inmate Service	0	0		
Coin	12	3	25.00%	11.53
Charge-a-Call	2	0	0.00%	15.63
Copt Enhanced	0	0		

\*MA: Missed appointments due to Company reasons.

\*\*Average "Receipt to Clear" time, in hours and minutes, of trouble reports received for the service

NEVADA BELL ALL CUSTOMER (Less Nevada Bell Payphone Services "Public Communications")  
FCC CEI PAYPHONE SERVICES QUARTERLY REPORT Maintenance/Repair  
Report Period: January 1 through March 31, 1999

<u>Service</u>	<u>Reports</u>	<u>MA*</u>	<u>MA%</u>	<u>Hours**</u>
Basic Payphone	0	0		
Inmate Service	0	0		
Coin	4	1	25.00%	25.96
Charge-a-Call	0	0		
Copt Enhanced	0	1.00		

\*MA: Missed appointments due to Company reasons.

\*\*Average "Receipt to Clear" time, in hours and minutes, of trouble reports received for the service

PACIFIC BELL PUBLIC COMMUNICATIONS  
FCC CEI PAYPHONE SERVICES QUARTERLY REPORT Maintenance/Repair  
Report Period: April 1 through June 30, 1999

<u>Service</u>	<u>Reports</u>	<u>MA*</u>	<u>MA%</u>	<u>Hours**</u>
Basic Payphone	1	0	0.00%	6.78
Inmate Service	305	49	16.07%	16.58
Coin	13578	785	5.78%	4.61
Charge-a-Call	68	3	4.41%	12.20
Answer Supervision	0			

\*MA: Missed appointments due to Company reasons.

\*\*Average "Receipt to Clear" time, in hours and minutes, of trouble reports received for the service.

PACIFIC BELL ALL CUSTOMER (Less Pacific Bell Payphone Services "Public Communications")

FCC CEI PAYPHONE SERVICES QUARTERLY REPORT Maintenance/Repair

Report Period: April 1 through June 30, 1999

<u>Service</u>	<u>Reports</u>	<u>MA*</u>	<u>MA%</u>	<u>Hours**</u>
Basic Payphone	1806	238	13.18%	4.94
Inmate Service	2	0	0.00%	0.78
Coin	50	3	6.00%	2.98
Charge-a-Call	41	1	2.44%	7.03
Answer supervision	0			

\*MA: Missed appointments due to Company reasons.

\*\*Average "Receipt to Clear" time, in hours and minutes, of trouble reports received for the service.

NEVADA BELL PUBLIC COMMUNICATIONS

FCC CEI PAYPHONE SERVICES QUARTERLY REPORT Maintenance/Repair

Report Period: April 1 through June 30, 1999

<u>Service</u>	<u>Reports</u>	<u>MA*</u>	<u>MA%</u>	<u>Hours**</u>
Basic Payphone	29	1	3.45%	9.42
Inmate Service	0			
Coin	17	3	17.65%	14.97
Charge-a-Call	2	0	0.00%	15.63
Copt Enhanced	0			

\*MA: Missed appointments due to Company reasons.

\*\*Average "Receipt to Clear" time, in hours and minutes, of trouble reports received for the service.



NEVADA BELL ALL CUSTOMER (Less Nevada Bell Payphone Services "Public Communications")

FCC CEI PAYPHONE SERVICES QUARTERLY REPORT Maintenance/Repair

Report Period: April 1 through June 30, 1999

<u>Service</u>	<u>Reports</u>	<u>MA*</u>	<u>MA%</u>	<u>Hours**</u>
Basic Payphone	0	0		
Inmate Service	0	0		
Coin	7	0	0.00%	14.83
Charge-a-Call	0	0		
Copt Enhanced	0	0		

\*MA: Missed appointments due to Company reasons.

\*\*Average "Receipt to Clear" time, in hours and minutes, of trouble reports received for the service.